



Built with advanced data control and compliance capabilities for the most security-conscious organizations. Ideal for companies in regulated industries, government organizations, and DevOps and IT Security teams.

E20 Features:



Self-Hosted Team Communication

- Self-hosted one-to-one and group messaging, file sharing and search
- Native apps for iOS, Android, Windows, Mac, and Linux
- Unlimited search history
- Unlimited integrations
- Tools for custom branding
- Multi-factor authentication
- Multi-language translations for English, Chinese (Simplified & Traditional), Dutch, French, German, Italian, Japanese, Korean, Polish, Brazilian Portuguese, Romanian, Russian, Turkish, Spanish, and Ukrainian
- New monthly improvements



Monthly Essentials

- Active Directory / LDAP single sign-on
- Encrypted push notifications via HPNS
- Advanced access control policies
- Next business day support



Advanced Authentication and Compliance

- Active Directory Federation Services single sign-on via SAML 2.0 integration
- Okta and OneLogin single sign-on via SAML 2.0 integration
- Active Directory / LDAP Group sync
- Automated compliance export
- Custom retention policies for messages and files



Permission Policies

- Guest accounts
- System default permission policy
- Team-specific permission policy



Advanced Data Center Support

- Support for multi-node database deployment
- Support for highly available application servers
- Elasticsearch
- Automated compliance export
- Support for performance monitoring



Premier Support

- Self-help resources
- Online ticket creation and email support
- 24x7 support coverage
- Mission critical response L1 – 60 minutes, L2 – 120 minutes *
- Direct access to senior support team
- Screen-sharing, collaboration phone calls, and health checks
- Installation and deployment advisory
- Account on-boarding
- Potential to influence product roadmap and prioritization decisions

*Critical and major issues impacting production environments receive top priority from the Mattermost support team.

About Mattermost

Since 2015, Mattermost has worked to transform the enterprise collaboration market by delivering the leading open source, high-trust messaging tools for developers. Today, Mattermost is embraced by leading security-conscious organizations around the world. From piloting spacecraft and ensuring national security to building electric cars and advancing vital infrastructure, global organizations use Mattermost daily to drive innovation while meeting unprecedented safety, privacy, and scale requirements.