



Mattermost Cloud Enterprise

Mattermost Cloud Enterprise offers enterprises a SaaS collaboration platform in an isolated deployment environment with dedicated tenancy, enterprise-grade secure network topology, and data residency within AWS us-east-1 (Virginia). Mattermost Cloud Enterprise offers the isolation, security, and control of self-hosted editions without the burden of managing the deployment, maintaining uptime, or applying upgrades.

Mattermost Cloud Enterprise offers core chat features and integrated DevOps workflows, provides a 99.0% financially-backed guaranteed uptime and enterprise-grade support, as well as features that meet unique needs for:

- Identity Management: Single sign-on, SAML and AD/LDAP user and group provisioning, guest management, and enterprise mobility management.
- Governance: Message and file retention policies, system and team permission policies, custom terms of service, channel moderation settings, compliance exports.

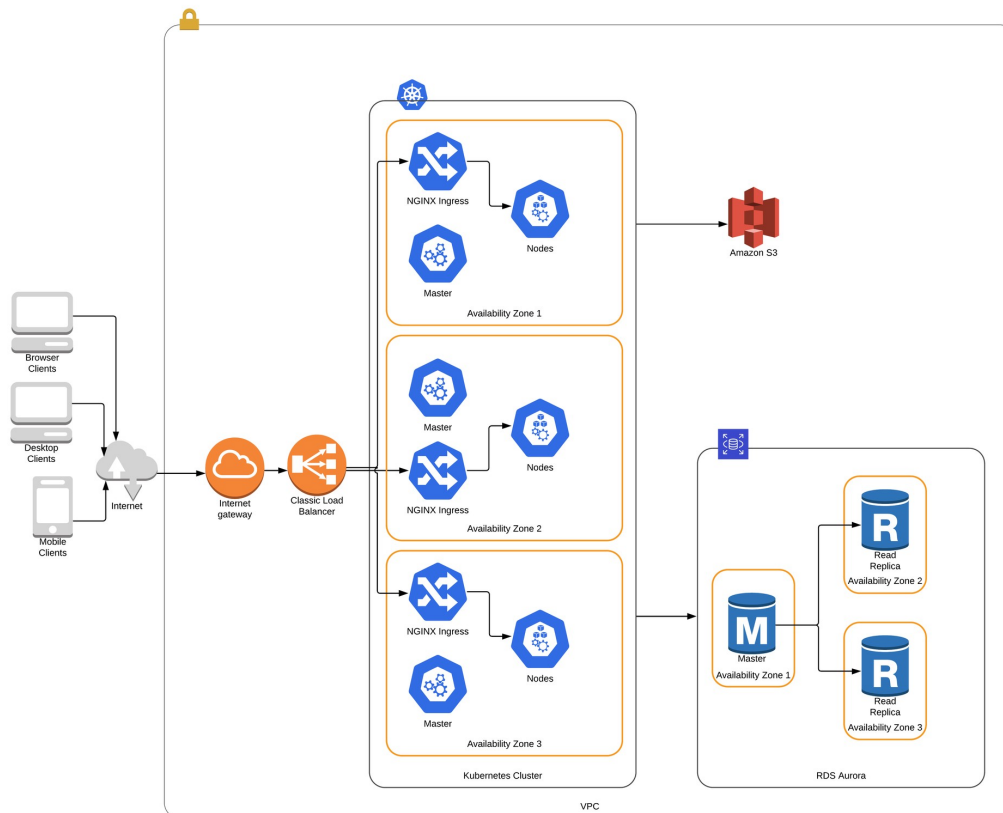
Every Mattermost Cloud Enterprise instance is deployed in a private environment within an AWS VPC dedicated to a single customer. Within that VPC, all the required resources to run, monitor, and administer Mattermost are deployed in isolation. These resources include a dedicated RDS Aurora database cluster and a dedicated Kubernetes cluster, deployed across multiple availability zones, and managed by Kubernetes experts.

This architecture provides the isolation and security of an on-premises deployment, while also ensuring consistent performance and uptime of your Mattermost workspace.

This intentional isolation and dedicated deployment allows Mattermost Cloud Enterprise to offer other privacy-centric features. such as VPC Peering, bringing your own domain and certificates, mutual TLS, access to monitoring tools, databases to run custom analysis, and more.



Mattermost Enterprise Cloud Architecture



Future releases will include an enterprise network integration with VPC Peering, TLS mutual authentication, and additional data residency options.

To get started with Mattermost Cloud Enterprise, visit: <https://mattermost.com/pricing-cloud/> and click on 'Get a quote' to speak to a Mattermost Account Executive.





FAQ

Can I trial Mattermost Cloud Enterprise?

We offer a 60 day paid proof-of-concept (PoC) for 1,000 users. The proof-of-concept program includes a dedicated customer engineer. To trial the full set of collaboration and DevOps features, please get started with [Mattermost Cloud Professional](#) for free for up to 10 users.

How much does Mattermost Cloud Enterprise cost?

The list price is \$25.00/user/month with an annual contract. Please ask us for a quote for volume pricing.

When will other regions be supported?

The target release for support of other regions, including a European region, is calendar Q1 of 2021.

How does Mattermost Cloud Enterprise compare with other SaaS offerings?

Other offerings, including Slack and MS Teams provide a multi-tenant solution, where resources are shared across different customers. Mattermost Cloud Enterprise offers a private environment within an AWS VPC dedicated to a single customer.

