Mattermost Cloud Enterprise PoC Program

Mattermost Cloud Enterprise offers privacy-conscious enterprises a high-trust collaboration platform with dedicated single-tenant cloud infrastructure, enterprise-grade secure network topology, and strict data residency options.

We are now offering a proof-of-concept (PoC) program to assist you in evaluating Mattermost Cloud Enterprise.

The PoC program is a paid program that allows you to work closely with a Mattermost Customer Engineer for 60 days to assist you in building your workflows and meeting your requirements on private infrastructure. The engineer will provide you with expert guidance on:

- Configuring your Cloud Enterprise workspace environment

- Setting up a directory service for authentication and user management

- Implementing pre-built Mattermost integrations

- Adopting best practices for team success

If you are interested in a PoC of Mattermost Cloud Enterprise, we invite you to contact our sales team at https://customers.mattermost.com/cloud/contact-us

Meanwhile, if you are interested in evaluating the collaboration capabilities of Mattermost Cloud, please create an account on our Mattermost Cloud Professional Edition and start free for up to 10 users, by visiting https://customers.mattermost.com/cloud/signup

FAQ

How are Mattermost Cloud Enterprise instances architected to provide extra security?

Mattermost Cloud Enterprise offers extra security through private infrastructure. Each enterprise customer receives a dedicated VPC and Kubernetes cluster that is isolated from other Mattermost Cloud customers. Within the dedicated VPC, isolated hosts and databases are used to run the Mattermost workspace on dedicated VMs providing an extra layer of protection.

How much does the Mattermost Cloud Enterprise PoC program cost?

$7,500 for up to 1,000 users and for 60 days.

What is required of the customer to get started?

After completing a signed order form and agreeing to the terms of the program, we will need a few details that can be provided to us on the Cloud Enterprise PoC request form. It may take up to 48 hours for the workspace to be provisioned. The workspace admin will be required to change their password upon signing in for the first time.

Can customers extend their PoC?

Yes, customers can extend for another 60 days. Customers should work with Sales to extend the PoC.

Which regions are supported for data residency right now?

At this time residency is offered in US-East, with others, including EU residency, targeted for Q1 2021.

What other features are on the near term roadmap?

- VPC peering - targeting Q2 2021

- TLS mutual authentication - targeting Q2 2021

How can I trial the collaboration and DevOps features?

Mattermost Cloud Professional offers the full list of collaboration capabilities that Mattermost Cloud Enterprise offers. To trial the full set of collaboration and DevOps features, please get started with Mattermost Cloud Professional for free for up to 10 users.

FAQ

Can a customer migrate their trial data from Cloud Professional to Cloud Enterprise?

This will be available in a future release. It's recommended that customers treat workspaces created on Mattermost Cloud Professional as disposable if they will be moving to Mattermost Cloud Enterprise.

Can a customer migrate their PoC data from Mattermost Cloud Enterprise to Cloud Professional?

Not at this time. We recommend customers thoughtfully choose Mattermost Cloud Enterprise when they are in a regulated industry, require the highest degree of security, or require data sovereignty.