Mattermost

Accelerate mission-critical work

Mattermost is a secure collaboration platform that helps organizations increase the speed and efficiency of mission-critical work in complex environments.

Why critical infrastructure organizations choose Mattermost

Mattermost provides an adaptable, resilient collaboration hub that enables organizations to stay focused on workflows most essential to operational success.

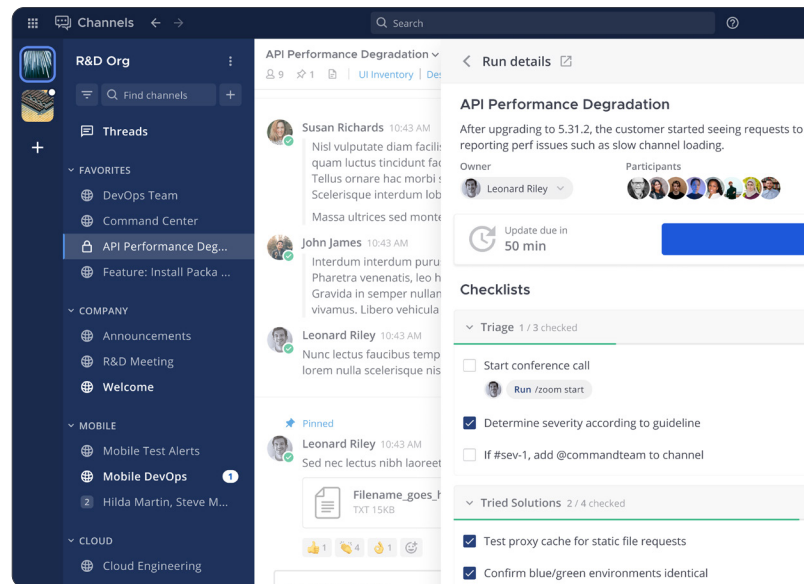### Improve focus and efficiency with a single collaboration hub

Mattermost's powerful, familiar interface, collaborative playbooks, and customizable integrations let you create a workspace that slices through the noise to keep teams focused on high-impact workflows when minutes count.

Adapt your collaboration hub to match the way you work

Connect with in-house and SaaS-based tools with webhooks, plugins, API access, and source code access to customize Mattermost and increase information availability in mission-critical scenarios. Mattermost AI Copilot enables you to leverage flexible LLM backends to integrate AI functionalities seamlessly into your workflows.

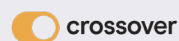### Maintain control with security-first deployment options

Maintain data control with a resilient collaboration hub that gives you the ability to deploy to any public or private cloud, including air-gapped networks. Conform to your organization's compliance and security standards without sacrificing usability.

"Mattermost has been unimaginably effective for our company and continues to exceed expectations with every new release."

Daniel Gover
IT system administrator for Crossover Health

crossover

Deployed by the world's leading organizations

SAMSUNG   DuckDuckGo   Qualcomm   U.S. AIR FORCE   NASA

Channels

Deliver a better team messaging experience with an ability to customize from the UI down to the extensions you rely on to work effectively.

- Unlimited teams and channels
- Automation and slash commands
- Rich Markdown formatting
- Code syntax highlighting
- Use like a CLI with integrated tools
- Bot integrations
- Summarize threads and unread channels with AI

Playbooks

Make any structured process repeatable, digital, and predictable using shared interactive checklists, triggers, automation, and tool integrations.

- Custom, prescribed, or ad-hoc workflows
- Deep integration with Channels
- Configurable templates
- Built-in retrospective reports
- Data export
- Aggregate analytics

Calls

Elevate text discussions to native voice conversations and screensharing for crucial context sharing and collaboration.

- One-click Start a Call button in every channel and direct message
- Comment on call threads and reference them later
- Keyboard shortcuts to launch, manage, and exit calls
- Emoji react and hand-raise in calls
- Join and interact with calls on mobile
- Live captioning
- Recording

Tool Integrations

Integrate with leading technical and operational tools, including GitHub, Jenkins, CircleCI, GitLab, Jira, PagerDuty, ServiceNow, and Microsoft 365 applications. Build and customize your Mattermost instance through apps, open APIs, plugins, webhooks, and Zapier.

Security and Compliance Controls

Customize Mattermost to meet your specific compliance requirements with fine-grained data retention, audit logs, and the ability to programmatically archive and export records. Mattermost provides full access controls and gives teams the ability to set granular permissions to protect sensitive data.

Learn more about Mattermost

Increase focus, business impact, and reliability without compromising on security. Talk to an expert.