Power Jira Workflows on Mattermost

Move projects faster while keeping data secure with our bi-directional Jira integration for Mattermost.

Your Jira workspace is mission-critical to your business. But essential project context can get lost in inboxes, DMs and comments across other toolchains. Mattermost offers a simple, seamless, bi-directional integration allows you to post Jira information to and from multiple channels across your teams for easy collaboration and quick resolution.

**Improve focus and accelerate productivity**
View, create and respond to Jira issues directly from Mattermost. No more switching back and forth between apps.

**Increase visibility while ensuring security**
Connect your Jira and Mattermost instances behind your firewall to maintain control over data flows.

**Fast setup, easy scalability**
Install and configure our pre-packaged Jira plugin in minutes. Open source code lets you adapt and scale it to grow with your team.

Mattermost Supports Jira Core and Jira Software

The Mattermost Jira plugin supports Jira Core and Jira Software products for Server, Data Center, and Cloud platforms.
Jira and Mattermost work better together

Create a Jira issue from Mattermost

- The Support team posts a potential issue to a channel in Mattermost.
- The DevOps team discusses the issue and decides to add it to their sprint.
- A simple click of a button on the Mattermost channel opens a new issue in Jira.

Send issue updates from Jira to Mattermost

- When a new issue is opened in Jira, a notification is automatically sent to a specific channel in Mattermost.
- Issue updates and deletions trigger additional notifications in Mattermost.
- Everyone involved with the issue stays up to speed on progress.

Assign a Jira issue from Mattermost

- A Jira issue comes into a team channel on Mattermost.
- Using slash commands, the team or channel manager assigns the issue to an owner — without having to open a new browser window and log into Jira.

Attach a Mattermost conversation to an issue record in Jira

- The team collaborates on a Jira issue in their channel on Mattermost.
- Once the issue is resolved, the team attaches their Mattermost conversation thread to the respective record in Jira.
- The team can now keep track of all conversations around the issue in one place.

About Mattermost

Mattermost is a leader in secure collaboration for mission critical work in complex environments. The Mattermost platform enables enterprise, defense and governmental organizations to increase speed, efficiency and resilience in vital operations while meeting nation-state level security and compliance requirements. The company offers self-sovereign open source and enterprise products, as well as managed cloud services.