Elevate text discussions to voice conversations with Calls

Mattermost Calls make it easy for teams to adapt their communication to a wider variety of situations by launching secure audio calls with screen sharing capabilities in any Mattermost Channel, direct message, or group message.

The challenge

To swiftly triage issues, respond to incidents, and work through routine and ad hoc processes, teams need to be able to easily elevate conversations to voice discussion without jumping to another platform or integrating any more tools into their collaboration suite.

Calls in action

Calls makes voice chat and screen sharing frictionless by offering a quick way to meet with established groups in Mattermost. Whether teams need to launch incident war rooms, meet to brainstorm ideas, pair program, or even just hang out socially, Calls makes it possible — in just one click.

Incident resolution

- Kick off a bridge call in a playbook channel
- Hold triage sessions on a live line to talk without any context switching
- Join from anywhere on mobile in a critical situation

Share technical work

- Pair program on a call in a direct message.
- Use screen sharing to demo new features to the team.
- Collect feedback in the call thread and refer to it later

On-call rotations

- Confirm attendance and awareness with a voice check-in
- Review the on-call board and tickets with the current team
- Join the team channel call quickly to triage incoming requests
How it works

Mattermost is built to support the way developers work together. Instead of forcing everyone on another Zoom call, Calls gives technical teams a fast and easy way to connect via voice for standups, quick check-ins, and problem-solving conversations. When the situation warrants it, workers can easily share screens in one click to paint a precise picture of the issue at hand.

Centralize operations

- Quickly start a team call for your existing channel without configuring invites or relying on external services.
- One-click Start a Call button in every channel
- Screenshare with the group
- Comment on the call thread and refer to it later
- Centralized alerts and notifications

Switch to voice seamlessly

- Work keeps flowing with in-platform calls alongside threads and playbooks.
- Keyboard shortcuts and slash commands to launch, manage, and exit the call
- Emoji react and hand-raise in the call

Collaborate in real time

- Effectively leverage synchronous time with focused interactions.
- Align teams with visual demos
- Resolve problems in sensitive situations
- Join and interact with calls on mobile

Secure communication

- Contact verified users within managed groups over secure connections.
- Trust the same platform for voice as text
- Manage sensitive incidents with confidence
- Configure granular permissions and LDAP groups, with no additional configuration needed in Cloud
- Highly scalable in self-hosted deployments

Choose your deployment option

Unite your people, tools, and processes. Secure, open source, and made for developers. Get started with Mattermost today »