The challenge

When tools fail to deliver a reliable, feature-rich mobile app, teams can’t stay connected when workers are outside the office. As a result, it takes a longer time to share important information and respond to critical issues, which frustrates users.

Mobile Mattermost in action

Mattermost Mobile delivers an elevated mobile experience over iOS and Android that helps teams work where they need to. With Mattermost’s powerful, highly secure mobile apps, your team will enjoy frictionless communication workflows that enable them to do their best work from any job site, on the fly.

Connect and align on critical work from anywhere

Mattermost Mobile gives you everything you need to take care of what’s most important from any location. Whether triaging critical bugs, handling customer escalations, or simply talking about upcoming projects, Mattermost gives technical teams the tools they need to get things done when they’re on the go.

Incident resolution

Restore service quickly and reliably.

- Designated team members receive initial triggered alert on their mobile
- Enable team leads and stakeholders to follow along with status updates broadcast to various channels
- Hop on a Mattermost call from mobile to join an ongoing triage operation

Custom notifications

Fine-grained control at every level.

- Set custom notification keywords
- Mute all notifications while on leave from work
- Configure notification preferences globally and per channel
- Monitor third-party integration notifications to check in on pipelines

Real-time visibility

Manage multiple teams and contacts.

- Switch Mattermost servers in-app to connect with multiple organizations
- Set priority labels and acknowledgments for critical messages
- Subscribe to updates for key projects and processes
How it works

Mattermost is built to support the way technical teams work together. Our Mobile app is a highly performant, feature-rich application that helps your team collaborate effectively on projects, incidents, and everyday operations — even when they’re on the go.

### Continuity and predictability
Continue the discussion seamlessly from desktop to mobile.
- ✓ Stay up to date on process progress
- ✓ Keep leadership informed about what matters most
- ✓ Join secure native voice calls on mobile
- ✓ Access recent mentions, search, saved messages, your profile, and status
- ✓ Use multiple servers, teams, channels, and messages — just like your desktop

### Integrated and flexible
Stay connected to people, processes, and external systems right in your pocket.
- ✓ Centralized notifications and actions for third-party tools
- ✓ Find the information you need quickly with filterable file search
- ✓ Use message priority labels to let teammates know when issues require immediate attention
- ✓ Switch between channels seamlessly, with fast access to recently visited channels

### Automation and actions
Rest assured processes are running and queue up tasks for when you’re back at your desk.
- ✓ Custom push notifications from bots and playbooks
- ✓ Surface message actions menu on long press
- ✓ Broadcast playbooks statuses and other updates to stakeholder channels to increase work visibility and ensure clear ownership
- ✓ Set message priority labels and request acknowledgment of receipt

### Continuous collaboration
Get the right notifications when and where you need them.
- ✓ Customize open source mobile apps to meet organizational deployment, compliance, and security requirements
- ✓ Navigate multiple servers with the channel and team sidebar
- ✓ Communicate securely via channels, private voice calls, and screensharing
- ✓ Configure granular permissions and LDAP groups

### Choose your deployment option
Unite your people, tools, and processes. Secure, open source, and made for developers. Download or upgrade to the latest version of Mattermost Mobile today to see how you can accomplish more outside of the office: mattermost.com/apps.