## Mattermost | MOBILE DATASHEET

## Connect and align on critical work from anywhere

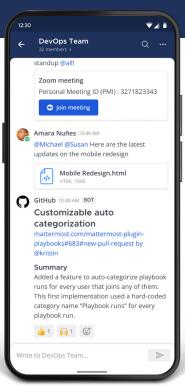
Mattermost Mobile gives you everything you need to take care of what's most important from any location. Whether triaging critical bugs, handling customer escalations, or simply talking about upcoming projects, Mattermost gives technical teams the tools they need to get things done when they're on the go.

## The challenge

When tools fail to deliver a reliable, feature-rich mobile app, teams can't stay connected when workers are outside the office. As a result, it takes more time to share important information and respond to critical issues, which frustrates users.

#### **Mattermost Mobile in action**

Mattermost Mobile delivers an elevated mobile experience over iOS and Android that helps teams work where they need to. With Mattermost's powerful, highly secure mobile apps, your team will enjoy frictionless communication workflows that enable them to do their best work from any job site, on the fly.



#### **Incident resolution**

Restore service quickly and reliably.

- Trigger mobile alerts to designated team members when incidents begin
- Enable team leads and stakeholders to follow along with status updates broadcast to various channels
- Hop on Mattermost calls from mobile to join ongoing triage operations

#### **Custom notifications**

Fine-grained control at every level.

- Set custom notification keywords
- Mute all notifications while on leave from work
- Configure notification preferences globally and per channel
- Monitor third-party integration notifications to check in on pipelines

# Real-time process visibility

Manage multiple teams and contacts.

- Switch Mattermost servers in-app to connect with multiple organizations
- Set priority labels and acknowledgments for critical messages
- Subscribe to updates for key projects and processes

#### **How it works**

Mattermost is built to support the way technical teams work together. Our mobile app is a highly performant, feature-rich application that helps your team collaborate effectively on projects, incidents, and everyday operations — even when they're on the go.



### **Continuity and predictability**

Continue the discussion seamlessly from desktop to mobile.

- ✓ Stay up to date on process progress
- Keep leadership informed about what matters most
- ✓ Join secure native voice calls on mobile
- Access recent mentions, search, saved messages, your profile, and status
- ✓ Use multiple servers, teams, channels, and messages — just like your desktop



## **Focused and flexible**

Stay connected to people, processes, and external systems right in your pocket.

- Centralized notifications and actions for thirdparty tools
- ✓ Find the information you need quickly with filterable file search
- Use message priority labels to let teammates know when issues require immediate attention
- Switch between topics and conversations seamlessly, with fast access to recently visited channels



#### **Automation and actions**

Rest assured processes are running and queue up tasks for when you're back at your desk.

- ✓ Trigger custom push notifications from bots and playbooks
- Surface the message actions menu with a long press
- ✓ Broadcast playbooks statuses and other updates to stakeholder channels to increase work visibility and ensure clear ownership
- Set message priority labels and request acknowledgment of receipt



#### **Continuous collaboration**

Get the right notifications when and where you need them.

- Customize open source mobile apps to meet organizational deployment, compliance, and security requirements
- ✓ Navigate multiple servers with the channel and team sidebar
- Communicate securely via channels, private voice calls, and screensharing
- Configure granular permissions and LDAP groups



#### **Learn more about Mattermost**

Increase speed, efficiency, and reliability without compromising on security.

Contact sales today »