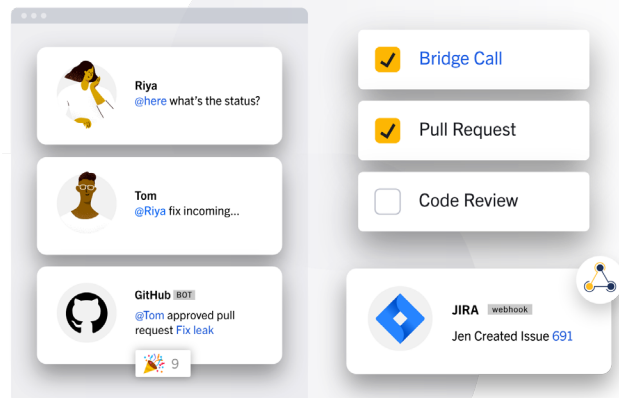


# Technical and Operational Team Productivity

Integrate collaboration, repeatable processes, and technical workflows across entire software development, deployment, and operational lifecycles.

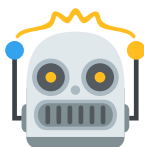
## Mattermost makes collaboration part of the toolchain — not an afterthought

Mattermost increases productivity by giving technical and operational teams a single place to communicate, collaborate on projects, track processes and statuses, and accelerate and automate workflows. Optimize software delivery, incident response times, and other technical process workflows while surfacing up-to-date insights to key stakeholders across the enterprise.



### Centralize all important information in one place

Create a single source of truth for technical teams, including dedicated messaging channels, while maintaining complete control over all sensitive data. Broadcast updates to stakeholder channels to increase work visibility and ensure clear ownership of what matters most. Integrate Mattermost with the tools your team uses every day to reduce context switching.



### Automate repeatable workflows and keep teams aligned

Build automated task checklists for processes that need high levels of accuracy and reliability — such as incident resolution, feature lifecycles, and release management workflows requiring post-mortems and retrospectives — all to improve planning and speed response to resolution. Connect Mattermost to the tools your team uses every day via the [Apps Framework](#) to feed context and notifications from tooling directly into the channels they use daily.

 Jira Software

 GitLab

 servicenow

 PagerDuty



### Collaborate more effectively with tools, people, and processes in one place

Work together securely across teams via channels, voice calls, and screensharing to keep sensitive information protected and teams aligned. Share and pin key messages and files to relevant channels so all stakeholders know where to quickly find the information they need. Scale up and down as project, development, and operational needs change.



### Improve continuously by getting more done every day

Accomplish more every day by working in one place and minimizing context switching. Create and nurture a happier, more engaged team that makes it easier to attract referral candidates and win the war for talent.

## How Schäferbarthold uses Mattermost to increase team productivity



Playbooks supports emergencies really well. Communication on problems is transparent and open, and we're seeing much fewer requests by ticket or phone."

— Jan-Peter Rusch  
software architect and developer

[Schäferbarthold GmbH](#) is a wholesale company that sells car parts and accessories primarily for German and French automobile brands, including Mercedes Benz, Porsche, and BMW. The company had been using HipChat and Stride and decided to move to a new solution when Slack announced that they'd be shutting down both services. That's when they found Mattermost.

For Jan-Peter Rusch, a software architect and developer, one of the main draws of Mattermost was the fact that the platform can serve as a single tool developers can use to orchestrate all of their workflows. "We're heavy users of webhooks and integrations to the Atlassian stack, including Jira and Confluence," Rusch says. "We're always looking for ways to integrate more of our tools."



### Ready to increase technical team productivity?

Mattermost gives technical and operations teams everything they need to work more productively and collaborate more effectively every day. Request a demo today and see the power of our secure collaboration platform.

Already sold on Mattermost? Create your own workspace today and experience the power of our open source collaboration platform with your own eyes.

Get Started